

Medical Services In Herzliya

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HAREL
Insurance & Finance
For your peace of mind |

Dear Student and Visitor,

Harel Insurance & Finance Ltd, Israel's leading firm in health insurance, and Harel-Yedidim, the overseas division of Yedidim Ltd., are pleased to welcome you to Israel. Our team will help you to enjoy a professional service and assistance 24 hours a day.

Our services will be provided by the Clalit Health Services, which has clinics throughout Israel. You may choose to register with one of them and make it your home clinic. The magnetic card that you receive from Clalit must be presented in order for you to receive health services, medication or tests. Please make sure to carry your magnetic card on you at all times.

1) Medical Services in Herzliya:

a) Doctor Appointments

- i) For appointment with a family (primary care) physician, please call the Clalit clinic directly. (See Clalit clinics in Herzliya in paragraph 4).
- ii) For an appointment with a specialist, please call the Clalit call Center at *2700 and press 4 for service in English.
The Call Center operating hours:
 - (a) Sunday–Thursday 8 AM – 7 PM
 - (b) Friday 8 AM – 1 PM

You must present your magnetic card to receive service.

b) Magnetic card

Within the next three weeks you will receive through the post a magnetic card that you should present whenever seeking health care services. Until then you may:

- i) Update your Israeli cellphone number in one of the Clalit clinics. Then when you will need to obtain medical services, please dial from this cellphone *2704. You will be asked to dial your ID number so please dial your Clalit service number which is presented on the policy we sent you by email. This will open your file at Clalit for the next 3 hours and you will be able to obtain medical services_
- ii) You may ask the Clalit representative at the closest clinic to get a temporary card (in the price of 15 shekels nonrefundable) . Please present your Clalit membership number appears on the policy that was sent to you by email and your passport .

c) **Doctor's home visits 24 hours a day:**

Call **Bikur Rofe Contact Center** at 1-800-260-660 and ask for a doctor's home visit. A doctor will come to your place of residence within 2-3 hours (no co-pay).

d) **Medications:**

- You may purchase prescription medicine **only at the pharmacies located in the Clalit clinics**. (See paragraph 4). Please notice that there is a copay for medication as is customary in the HMO.
- I Hezliyah at the Superfarm which is also under agreement with Clalit which is located at 25 Sokolov st, You can purchased the prescribed medication as well.

e) **Gynecologist:**

- The **Clalit Women's Health Center** is located at 22 Ben Gurion St., Herzliya. **To schedule an appointment please call *2700**, and ask to see a doctor who speaks English. .
- The Clinic Tel. Number is: 09-9618200

You must present your magnetic card to receive service

2) Emergency Services and Services after Clinic Hours

a) **At night, from 7 PM to 6 AM the next morning, and on Saturday and holidays:**

- If you feel unwell at night you may do one of the following:
 1. Contact the Bikur Rofe Call Center 1800-260-660 and request a **Doctor's house call**. A doctor will come to see you within 3 hours.
 2. **Call *2700** .Press "4" for the English operator , then press "5" and wait for consultation with a nurse on duty. If it is necessary to refer you to the emergency room for urgent treatment, the nurse will send a letter of referral directly to the emergency room to which you are referred. That way, Clalit will cover the cost of the visit to the emergency room (according to the terms of the policy).
 3. **Clalit Night Clinic: Ben Gurion the corner of Rambam:**
Treatment is provided during the weekdays with a co-pay of 84 shekels which will not be reimbursed. During Friday and Saturday the visit costs 42 shekels. **There is no need to schedule an appointment.**

(a) Sunday-Thursday	0730PM-11PM
(b) Friday	7Pm-11PM
(c) Saturday	9Am-1Pm, 7PM-11
Tel:	09-7404900

You must present your magnetic card to receive service

- If you decide to go to the emergency room without a letter of referral, **you will be charged for the emergency room service.**
- In other words, a visit to the emergency room is free of charge (according to the terms of the policy) **ONLY if you have received a letter of referral** from a Clalit or “Bikur Rofe” physician, or when one of the following criteria is met:
 1. An injury that requires stitches
 2. Aspiration of a foreign body into the windpipe
 3. Any new fracture
 4. Serious dislocation of the shoulder or a joint.
 5. Penetration of a foreign body into the eye
 6. A snake bite
 7. Hospitalization of over 24 hours

b) **Hospitals**

Hospitals under agreement with the Clalit Health Services throughout Israel are:

1. **Kfar-Saba: Meir Hospital**
2. Petach-Tikva: Beilinson, Schnider and Hasharon Hospitals
3. Tel-Aviv: Ichilov Hospital
4. Jerusalem : Sharei Tzedek Hospital
5. Haifa: Hakarmel Hospital

In the above cities, do not use any other hospital. In other cities across Israel, if you have a doctor's referral, you may go to any hospital of your choice.

You must present your magnetic card to receive service.

- c) **Ambulance** : The Clalit will cover ambulance expenses only if there was a hospitalization of more than 24 hours

d) **Emergency Dental Treatment**

Emergency dental treatment is provided to students by **Clalit Smile Clinics** located throughout Israel.

The Clalit Smile clinic in Herzliya is located at 22 Ben-Gurion St. (2nd floor).

Tel: 09-9571477 (dial 1 for the office).

Bus: 29

Hours: Sunday-Thursday 8 AM – 12 noon, 2 PM – 6 PM, Friday: 8 AM – 11 AM.

There is no need to schedule an appointment.

You must present your magnetic card to receive service.

3) Services outside the Clalit Clinics Facilities

If a Clalit doctor refers you for tests such as ultrasound, blood tests or the like, you must go to the clinic office and get instructions from the secretaries.

In general, for services in the Clalit clinics you do not need a letter of payment, but you must present your magnetic card and the referral from your doctor (there is no co-pay).

If you are referred for tests to a clinic or a hospital that does not belong to Clalit Health Services, you will need to have a letter of payment from the Clalit office. Issuing such a letter takes between 3 to 7 days. Please do not forget to consult the clinic office immediately after you see your doctor.

4) Clalit Clinics in Herzliya

Please note: Some of the clinics in Herzliya do not have a pharmacy on site.

a) Darom Clinic

We recommend using this clinic as your home clinic, as it has an in-house pharmacy.

Address: 9 Bilu St., Herzliya
Tel: 09-9592333, 09-9592332 - Dial 3 to the office and then 8
Fax: 09-9570238
Clinic Manager: Mrs. Sefi Elhanati
Buses: 48, 572, 531

Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8 AM – 12 noon	8 AM – 2 PM	8 AM – 1 PM	8 AM – 2 PM	8 AM – 1 PM	8 AM – 12 noon
4 PM – 7 PM		4 PM – 7 PM		4 PM – 7 PM	

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d Tests: Sunday - Thursday 7 AM – 9 AM, by appointment only.
Please make an appointment through the office.

English –Speaking Family (Primary Care) Doctors

Dr Malmud, Dr. Iraki, Dr. Tsruya

b) **Gottfried Clinic**

The Gottfried Clinic does not have an in-house pharmacy

Address: 4 Tchernihovsky St., Herzliya
Tel: 09-9594555 - Dial 3 to the office and then 8
Fax: 09-9594550
Clinic Manager: Mrs. Ronit Cohen

Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8 AM – 1 PM	8 AM – 1 PM	8 AM – 1 PM	8 AM – 1 PM	8 AM – 12 noon	8 AM – 12 noon
4 PM – 7 PM	4 PM – 7 PM		4 PM – 7 PM		

Blood Tests: Sunday-Thursday 7 AM – 9:15 AM, by appointment only.
Please make an appointment through the office.

English –Speaking Family (Primary Care) Doctors

Dr. Raichman, Dr. Gafni, Dr. Inhab

Pharmacy

There is no pharmacy in the clinic. You can purchase prescription medication in a pharmacy nearby, the Superfarm, at **25 Sokolov St.**

Another option is to obtain the medication at the pharmacy located in the Clalit Darom Clinic, 9 Bilu Street (details above), or at Hanadic Clinic (details below).

c) **Hanadiv Clinic**

The Hanadiv clinic has an in-house pharmacy .

Address: 71 Hanadiv St., Herzliya
Tel: 09-9735520 - Dial 3 to the office and then 8
WhatsApp: 050-2602700
Fax: 09-7742647

Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8 AM – 12 noon	8 AM – 1 PM	8 AM – 1 PM	8 AM – 1 PM	8 AM – 1 PM	8 AM – 12 noon
	4 PM – 7 PM		4 PM – 7 PM		

Blood Tests: Sunday-Thursday 7 AM – 9:15 AM, by appointment only. Please make an appointment through the office

English –Speaking Family (Primary Care) Doctors
Dr. Riper, Dr.Haiman

The family doctors are on the 4th floor

d) Herzliya Pituach Clinic

There is no an in-house pharmacy at the Herzliya Pituach Clinic

Address: 3 Shaul Hamelekh St.
Tel: 09-9729800 - Dial 3 to the office and then 8
Fax: 09-9565602
Bus: 29
Clinic Manager: Mrs. Merav Azulai

Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8 AM – 12 noon	8 AM – 3 PM	8 AM – 1 PM	8 AM – 1 PM	8 AM – 1:30 PM	8 AM – 12 noon
4 PM – 7 PM		4 PM – 7 PM			

Blood tests: Please make an appointment through the office

English –Speaking Family (Primary Care) Doctor:
Dr. Langranski Tatiana

e) Nof -Yam Clinic

Nof-Yam clinic has an in-house pharmacy

Address: 22 Hapoel St, Nof-Yam.
Tel: 09-9607200 - Dial 3 to the office and then 8
Fax: 09-9565602
Clinic Manager: Rachel
Bus: 29

Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8 AM – 12 noon	8 AM – 2:30 PM	8 AM – 1 PM	8 AM – 2:30 PM	8 AM – 2:30 PM	8 AM – 12 noon
4 PM – 7 PM		4 PM – 7 PM			

Blood tests: Please make an appointment through the office

English –Speaking Family (Primary Care) Doctor: Dr. Shabtai

f) **Neve-Amal Clinic**

Neve-Amal clinic has an in-house pharmacy

Address: 9 Hayore St, Herzelia.
Tel: 09- 9705800 - Dial 3 to the office and then 8
Fax: 09- 9589661
Clinic Manager: Dr. Nadal Keren
Buses: 7,4

Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
7:30 AM – 2 PM	7:30 AM – 3 PM	7:30 AM – 12 noon	7:30 AM – 2 PM	7:30 AM – 2 PM	8 AM – 12 noon
4 PM – 7 PM		4 PM – 7 PM		4 PM – 7 PM	

English –Speaking Family (Primary Care) Doctors

5) Clalit Specialist Clinic in Herzliya

To schedule an appointment, please call Clalit Call Center at *2700 and dial “4” for English service.

Address: 1 Rambam St. **Tel:** 09-9620700

Buses: 572, 531, 525, 48

This clinic provides the following services:

- Specialists
- X-Ray
- Ultrasound

6) Clalit Emergency Clinic in Tel-Aviv area - Ramat-Gan

Terem Immediate Care : Open 24/7

160 Zabotinsky st Ben- Brak (Ramat-Gan)

Tel: 073-2255370

Treatment is provided during week days with a co-pay of NIS 85, and during week-end with NIS 45 which will not be reimbursed.

7) Harel-Yedidim Office

We at Harel-Yedidim are pleased to serve you anytime. Do not hesitate to call us:

- Regular office hours

Tel:	03-6386216
Fax:	03-6874534
Office hours:	Sunday – Thursday 8 AM – 3:30 PM

- Outside office hours, 24/7, you can call:

Einat Cohen	Tel: 054-5297775
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Email:	y_health@yedidim.co.il
Web:	www.yedidim-health.co.il

Sincerely,

Einat Cohen, Director
Division for Overseas Visitors and Students
Harel-Yedidim