

HEALTH INSURANCE THROUGH REICHMAN UNIVERSITY

01

UPDATE CONTACT DETAILS

Go to a Clalit clinic and update your phone, email and address in Israel. Ask for a username and password to use the Clalit online services.

If you have an Israeli TZ number, please do not use it for anything related to Clalit.

Only use your Clalit card number.

02

DON'T HAVE YOUR INSURANCE CARD YET AND NEED TO MAKE AN APPOINTMENT?

Call *2704, choose the option for English language, dial your Clalit number. This will open your medical file for 3 hours to be used without the card.

03

FAMILY DOCTOR

Call any Clalit clinic during opening hours, give them your Clalit number and make an appointment with an available family doctor.

You may ask for a specific family doctor, but you cannot be assigned to that doctor for all future appointments.

04

SPECIALISTS

Call *2700 and choose 1 for Hebrew or 4 for English, dial your Clalit number, choose the specialist you wish and make the appointment with the representative on the phone.

05

EMERGENCIES

- Doctor's house call:
1800-260-660
- Night & weekend clinic at 1 Rambam st.
- Emergency Dental clinic at 22 Ben-Gurion st. 09-9571477
- Emergency Room in Meir Hospital in Kfar Saba: you **MUST have a referral from a doctor.** *

06

MENTAL HEALTH

Your policy does not cover mental health conditions.

Alternative Resources:

- Psychological Services at RUNI
- ERAN: Emotional first aid.
 - Hebrew: +972 52-845-1201
 - English: *3201
- Private psychiatrist or neurologist: academic@yedidim.co.il

* **Emergency Room without referral:** injury that requires stitches, foreign body in eye or windpipe, fracture, serious dislocation of shoulder or joint, hospitalization of over 24 hours.

FOR MORE INFORMATION:

GENERAL

rris.insurance@runi.ac.il

24/7

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